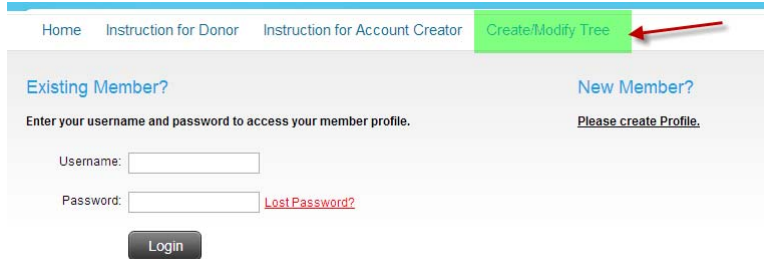


## How to download Memorial Tree(s) in VIEW (.html) format (with viewable relationship)

1. Login to your account by clicking on "Create/Modify Tree" link.



Home   Instruction for Donor   Instruction for Account Creator   **Create/Modify Tree**

**Existing Member?**   **New Member?**

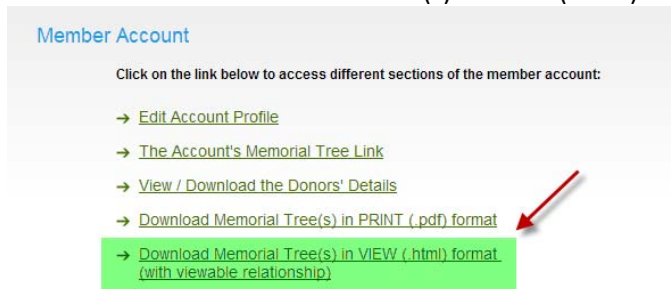
Enter your username and password to access your member profile.   [Please create Profile.](#)

Username:

Password:  [Lost Password?](#)

Login

2. Click on "Download Memorial Tree(s) in VIEW (.html) format (with viewable relationship)" link.

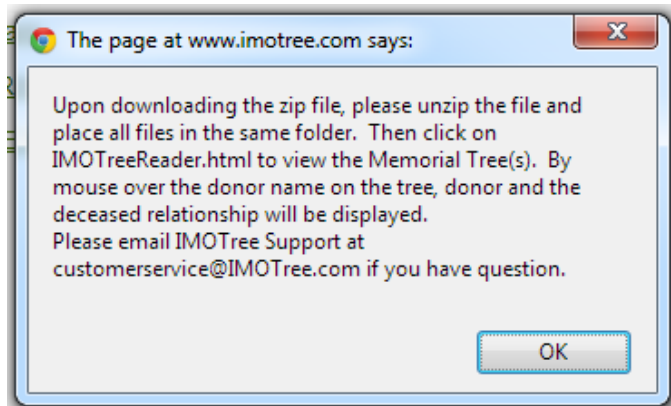


**Member Account**

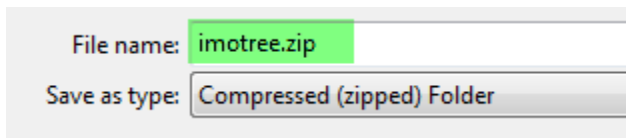
Click on the link below to access different sections of the member account:

- [Edit Account Profile](#)
- [The Account's Memorial Tree Link](#)
- [View / Download the Donors' Details](#)
- [Download Memorial Tree\(s\) in PRINT \(.pdf\) format](#)
- **[Download Memorial Tree\(s\) in VIEW \(.html\) format \(with viewable relationship\)](#)**

3. There will be a pop-up window to provide you the instruction on how to open the zip file downloaded and view the Memorial Tree with the contributors' relationship correctly.



4. Upon clicking on the OK button, the Memorial Tree zip file will be saved in your computer. The file is saved in your computer download folder or other location depends your current computer setting. The file name by default is "imotree.zip". You can change to any other file name, but please make sure your keep the .zip extension.

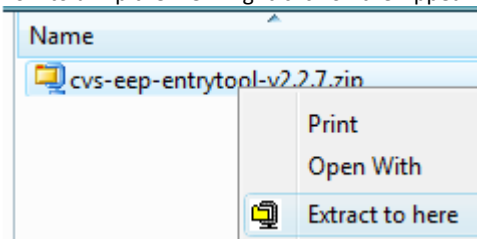


#### **How to Unzip File**

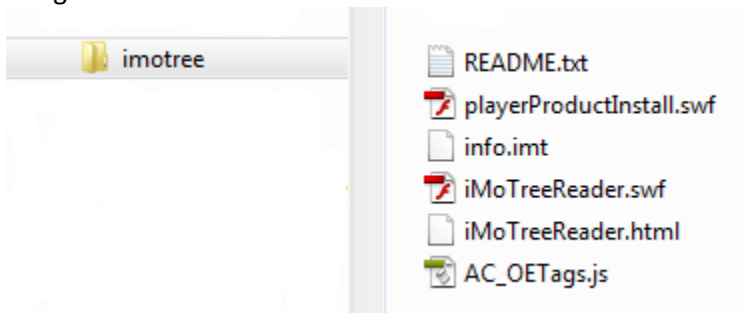
**Zipped file** is one or more files on a computer disk that have been combined into a single file in a space-efficient manner to reduce their total file size. In order to work with zipped file, it must be unzipped or extracted first. You need to have a zip program to do that. If you do not have the zip program on your computer, you can download one from <http://download.cnet.com/> There are many "free" zip programs available.

One suggestion: WinRAR (64-bit or 32-bit) for Windows; and The Unarchiver for Mac. To download the zip program, please type in the suggested program in Search box at <http://download.cnet.com/> Then download and install the program accordingly. **Disclaimer:** IMOTree is not responsible for program installed on your computer. The abovementioned is solely suggestion on how to find a zip program online.

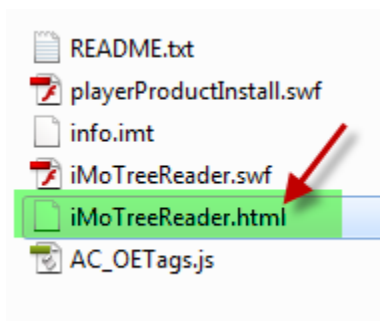
How to unzip the file: Right-click on the zipped file and select "Extract to here." "Extract" is the same as "unzip."



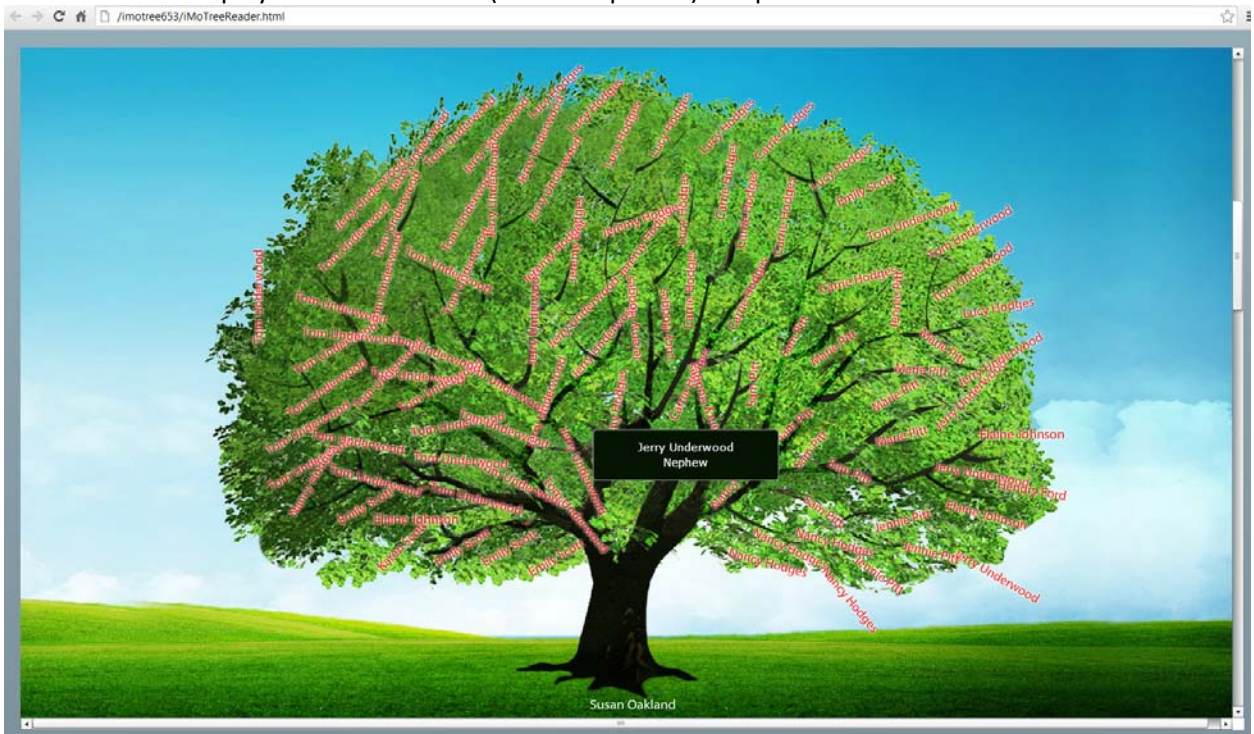
5. First, you need to unzip the imotree.zip file on your computer. Upon unzip the imotree.zip file, you will get six files. Please make sure all the files in the same folder.



6. Then please click on iMoTreeReader.html to view the Memorial Tree(s). Your default browser will open up and display the tree(s). You can mouse over the contributor name on the tree, and the contributor and the deceased relationship will be displayed.



Memorial Tree displayed at the browser (screen captured) sample.



7. Please email IMOTree Support team at [customerservice@IMOTree.com](mailto:customerservice@IMOTree.com) if you have any question.